



# HAPPY Holidays

**A**s the year draws to an end one cannot resist a brief reflection on the past 12 months. 2017 was a year of positive growth, and as an organisation we achieved several significant milestones.

- In March we developed a detailed, challenging and exciting long term **Strategic Plan**.
- In April we hosted our **1<sup>st</sup> Annual Conference**.
- In June we hosted our first **Industry Breakfast**, with the view to give insight to involved & concerned executives.
- By October we repositioned the organisation within the industry, and officially launched the new look **Brand & Strapline**.
- In November we released our first **Annual Report**.
- Finally, over the last six months, we have for the first time exceeded **400% as an average ROI** to Members.

When considering these achievements, there can be no doubt that through an organised and centralised approach to combatting fraud, there can be significant and meaningful successes.

The team at The Insurance Crime Bureau is proud to serve the Insurance Industry of South Africa, as we can see the positive daily impact when acting as a community.

We extend our gratitude to all of our Members and Stakeholders. It is only through your funding, support and efforts that we as a community are succeeding in combatting insurance related crimes in our Country.

We take this opportunity to wish you all a very happy festive season. If you are travelling on holiday please do so safely, and we look forward to working with all of you again in 2018.

**Garth de Klerk**  
The Insurance Crime Bureau - CEO