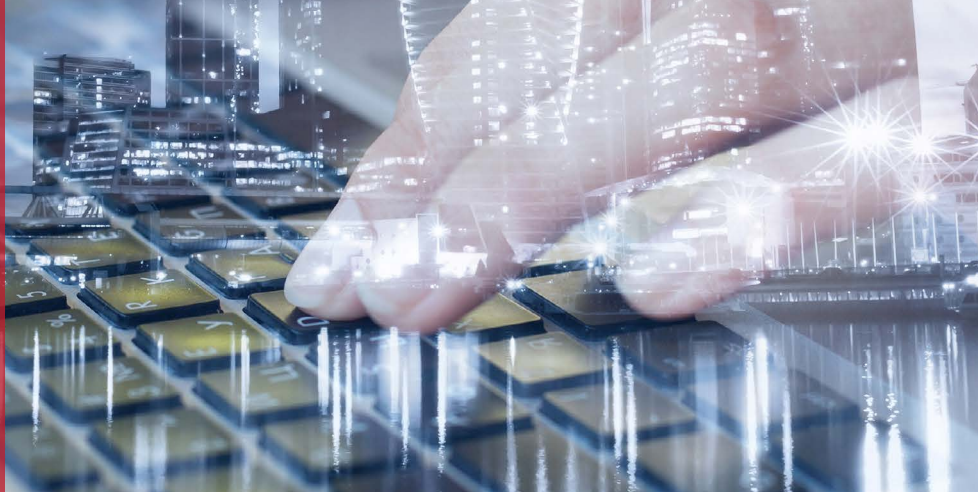


It has been a dynamic and exciting start to 2018, and by judging by the 1st Quarter's activities, it's going to be a busy year ahead for The Insurance Crime Bureau.

We began the year with some fantastic operational successes as well as an extremely positive ROI, which is currently at its highest average level ever in excess of 560%. This is a result that we could never have achieved without both the hard work and dedication of our team, as well as the ongoing strong support from our stakeholders.

The operational projects have resulted in meaningful successes in physical crime fighting, leading to multiple arrests, recoveries of vehicles, firearms, drugs and other stolen goods. These operations have truly contributed to cleaning up the streets and improving the environment in which we all live, work and operate in.

When combatting insurance fraud, and the related crimes, we strongly believe that the Insurance Industry needs to work together rather than acting in isolation as individual companies.



2018 has seen the addition of 4 new members to our community, **1 in the Short Term Industry (Guardrisk) and 3 new Life Members (Clientele Life, Hollard Life, Outsurance Life) as well as 2 new Associate Members (SAS & Mohawk)**. Expansion into the Life and Funeral Industries has become a focus point for the organisation, and we have implemented a number of successful projects that have had an impact on syndicated crime in these industries.

In February, we hosted our Annual Conference, which was well attended and highly rated by both the delegates and the exhibitors who joined us for the two days. Our Internal re-organisation, system developments and growth in human resources have all ensured that we are well placed to handle the increased work load, and the results of our strategic implementation are now self-evident.

As we move into the second quarter, there are a number of cutting edge developments planned in the LPR technology deployed within the industry. Our Board has evaluated the strategic direction of the organisation, and they are satisfied with our efforts and achievements thus far. In the next 12 to 18 months, we will be expanding our operational scope in the Financial Services Sector, and will also be looking to build on already existing partnerships to more effectively combat crime and improve our operational environment.

As a membership based organisation, we rely on the support, trust and partnerships of Insurance Companies, Law Enforcement Agencies and related Stakeholders, and look forward to increasing our Memberships throughout the year.

Garth de Klerk
The Insurance Crime Bureau - CEO